

Patient Agreement & Behavioral Contract

I understand that in order for me as a patient to benefit from health care provided to me, I am responsible for participating in the determination of my medical care plans and to follow recommended treatment plans. I also understand that a good patient/physician/medical staff relationship is based on mutual respect and trust.

Patient Responsibilities:

1. Refrain from harassment and/or intimidation of staff or providers in any form (via in-person, over- the-phone or electronic communication (i.e MyBswhealth)).

Use of profanity, harassment of any type, or actions deemed inappropriate toward Baylor Scott & White staff or providers are regarded very seriously and is absolutely unacceptable behavior in Hillcrest Internal Medicine & Senior Health Clinics. If this should occur, you will be asked to refrain from such language or actions. If you choose not to comply, other actions outlined below will be taken.

2. Exhibit compliance with prescribed regimen of health care.

To ensure the best treatment environment, you must adhere to physician's orders and all care plans as prescribed by the physician or advanced practice professional.

If the above agreement is violated:

- I may be subject to termination of my privileges to be a Hillcrest Internal Medicine & Senior Health Clinic patient and possibly other Baylor Scott & White Facilities.
- I will not be allowed on the premises of Hillcrest Internal Medicine & Senior Health Clinic.
- Baylor Scott & White Security and/or Waco Law Enforcement will be immediately contacted in any disruption is caused at the Hillcrest Internal Medicine & Senior Health Clinic.

My continued ability to receive medical care and treatment will be contingent upon my adherence to this agreement. I understand that my signature indicates that I am in agreement with the previously outlined patient responsibilities and understand any consequences that occur due to violation of this agreement.

Patient/Guarantor Signature

Today's Date

Relationship to Patient